

# SECURE YOUR FUTURE THROUGH FUTURE MINDS EDUCATION

Globally Recognised & Accepted

- ✓ Invest in Yourself
- ✓ Get Certified
- ✓ Stay Ahead!

**DURATION  
OF COURSE  
6 MONTHS**

Monthly  
Batches &  
Flexible  
Timings  
**Join  
Now!**

## **Pathway programs Foundation in Travel & Tourism Diploma (wit Sabre GDS/Booking System)**

**4 MONTHS ONLINE/ DIRECT CLASS  
2 MONTHS PRACTICAL TRAINING IN DUBAI**

Acquire essential knowledge and skills to work in the travel and tourism industry and become an effective travel professional. Provide advice on flight, accommodation and tour products, and how to ensure travelers fulfill necessary travel requirements. Improve your customer service and sales skills in order to better advise travel customers about when and where to travel based on their needs. Learn to use a global distribution system to create and manage reservations.



فيوتشر مايندز إيدوكاشن ش.م.ح - د.م.م

**FUTURE MINDS EDUCATION FZ - LLC**

**REGISTERED OFFICE**

SFF00886, Compass Building | Al Shohada Road  
Al Hamra Industrial Zone-FZ | Ras AL Khaimah | United Arab Emirates

**DUBAI OFFICE**

Mayfair Building 203 | Dubai Investment Park | Dubai | UAE

Contact: +971 56 777 3328 | +971 50 6453328 | INDIA OFFICE : +91 8281 729939

info@futuremindsglobal.com | admissions@futuremindsglobal.com

**ALSO  
AVAILABLE  
ONLINE  
VIRTUAL  
CLASSES**

- AIRPORT TRAINING IN DUBAI
- CAREER GUIDANCE
- PLACEMENT ASSISTANCE

# More about your course...

## Learner's Profile

- Travel Agents
- Airline Reservation Agents
- Tour Operators
- Relevant Call Center Agents

## Course Objectives

This course will prepare you to:

- **Plan efficient travel itineraries** and reservations using knowledge of geography and standard industry coding
- Advise customers on passport and visa requirements, as well **as the benefits of travel insurance**
- Price and ticket basic air itineraries
- Sell rail transportation, car rentals, hotel accommodation, cruises and pre-packaged tour products
- Provide a level of customer service that successfully builds customer loyalty

## Career Opportunities

- Airlines
- Aviation
- Hotels
- Travel Departments of Large Companies & Government Bodies
- Travel Agencies

## Course Content

- Module 1: The Travel and Tourism Industry and the Travel Professional
- Module 2: Geography in Travel Planning
- Module 3: Travel Formalities
- Module 4: Air Transport Essentials
- Module 5: Land Transport: Introduction to Passenger Rail
- Module 6: Land Transport: Car & Camper
- Module 7: Hotel Products and Services
- Module 8: Water Transport: Ferries & Cruise
- Module 9: Tour Packages
- Module 10: Serving the Travel Customer
- Module 11: Electronic Booking Tools (Sabre)
- Module 12: Fundamental in Air Fares & Ticketing
- Module 13: Technology in Travel: Distribution and Airline Retailing with NDC

## Course Duration

100 training hours

## Key Topics

This course opens doors to work in the exciting world of travel and tourism with key topics including:

- Attributes and requirements for the travel industry professional
- Physical geography, including mapping and common industry codes
- Travel document needs and airport departure formalities
- Travel and tourism products and services: air, trains, hotels, car rental, cruise, tours
- Customer service & loyalty
- Air fares, ticketing and GDS functionality

## Entry Qualifications

- Suitable for: Undergraduates - Graduates - Working Professionals
- Minimum Education Requirement: Grade 10, O-Level or equivalent

## Next Steps

This course is a step toward earning an IATA Diploma in Travel Sales & Operations



**FUTURE MINDS EDUCATION PRIVATE LTD.**

Tel+91 8281729939, Email: [info@futuremindsglobal.com](mailto:info@futuremindsglobal.com)

فیوٹشر مائنڈز ایجوکیشن پرائیوٹ لمیٹڈ

**FUTURE MINDS EDUCATION FZ - LLC**

[www.futuremindsglobal.com](http://www.futuremindsglobal.com)